

<b>Report To:</b>	<b>OVERVIEW PANEL</b>
<b>Date:</b>	18 November 2019
<b>Reporting Officer:</b>	Sandra Stewart, Director – Governance and Pensions Sarah Dobson, Assistant Director – Policy, Performance and Communications
<b>Subject:</b>	<b>CORPORATE PLAN PERFORMANCE SCORECARD</b>
<b>Report Summary:</b>	The report provides an update on progress to implement and embed the Corporate Plan Performance Scorecard across Tameside & Glossop Strategic Commission.
<b>Recommendations:</b>	That Overview Panel are asked to note the content of the report. The most recent scorecard can be viewed in <b>Appendix 1</b> .
<b>Links to Corporate Plan:</b>	The scorecard is linked directly to all priorities detailed with the Corporate Plan. Scrutiny Panels will seek to support effective decision making and monitor outcomes on a quarterly basis.
<b>Policy Implications:</b>	The Corporate Plan Performance Scorecard provides the evidence for demonstrating the progress being made by Tameside & Glossop Strategic Commission (Council and CCG) to improve service provision and outcomes for residents.
<b>Financial Implications: (Authorised by the Borough Treasurer)</b>	There are no direct financial implications as a result of this report.
<b>Legal Implications: (Authorised by the Borough Solicitor)</b>	Members have a statutory duty to ensure that the Council achieves a balanced budget whilst delivering efficient and effective services addressing priority needs of the Borough. Clearly in circumstances where there are insufficient resources to manage need – it is important that we focus where we can have most impact and reduce inequality whilst delivering universal services. This report enables members to consider whether their strategy having desired impact and whether need to focus or redirect resources appropriately.
<b>Risk Management:</b>	The Corporate Plan Performance Monitoring Framework will be regularly reviewed in the first instance by Executive Board, the Strategic Commissioning Board and Executive Cabinet to ensure outcomes are on track to be met.
<b>Access to Information:</b>	The background papers relating to this report can be inspected by contacting Paul Radcliffe, Policy and Strategy Lead by:  Telephone:0161 342 2199  e-mail: <a href="mailto:paul.radcliffe@tameside.gov.uk">paul.radcliffe@tameside.gov.uk</a>

## 1. BACKGROUND

- 1.1 'Our People – Our Place – Our Plan' was approved for formal adoption by Executive Cabinet on 13 February 2019. As part of this process a Corporate Plan Performance Scorecard was developed to measure the outcomes that the Corporate Plan aims to deliver. A further report detailing measures and targets was approved by Executive Cabinet on 28 August 2019.

## 2. PERFORMANCE UPDATE

- 2.1 A total of 56 indicators measure the overall performance and impact of the Corporate Plan. A new column has been included in the spreadsheet to show national performance against each indicator where applicable. The RAG rating in this column demonstrates the performance of Tameside & Glossop Strategic Commission compared to the national average. For example, if the indicator is coloured green in the 'national average' column, this indicates that performance of the Strategic Commission is better than the national average at that point in time.

## 3. HEADLINE RESULTS

- 3.1 The scorecard is updated as and when new data becomes available. The version attached in **Appendix 1** is that presented to Executive Cabinet on 23 October 2019.
- 3.2 Of the 56 indicators being measured in the Corporate Plan; 45 can be measured against the national average. From the 45 indicators; 12 are performing better than the national average, 26 are performing below the national average and 7 are in line with it.
- 3.3 The key changes in performance are:
- Reduction in the proportion of the population being inactive (31.4% to 28%).
  - Increase in the percentage of children's services audits being rated good or outstanding (20% to 50%).
  - Increase in the maximum mean download speed for internet services (34.1 Mbps to 38.2 Mbps) and now also exceeding the national average (37.1Mbps).
  - Reduction in the percentage of 2 year olds benefiting from funded early education (85% to 77%).
  - Provisional KS2 results show a reduction in the percentage of children achieving the expected standard in reading, writing and maths (64% to 63%).
  - Provisional KS2 results show a reduction in the percentage of children achieving the expected standard in reading (73% to 71%).

## 4. REPORTING AND MONITORING ARRANGEMENTS

- 4.1 As a joint scorecard that sits seamlessly across the Council and CCG, a quarterly reporting timetable is now in place to ensure members of Executive Cabinet and Strategic Commissioning Board are provided with the opportunity to review progress and outcomes in order to consider overall delivery and impact of the Corporate Plan.
- 4.2 In addition to this, both Scrutiny Panels will receive a quarter update on the scorecard. Scrutiny Panels will receive this at the next available meeting after it has been reviewed in the first instance by Executive Cabinet and Strategic Commissioning Board. Scrutiny Panels will continue to use performance data to inform current activity and when developing the annual work programme.

- 4.3 The Corporate Plan Performance Scorecard has recently been tabled for review at the following meetings:
- Strategic Commissioning Board – 23 October 2019
  - Executive Cabinet – 23 October 2019
  - Place and External Relations Scrutiny Panel – 5 November 2019
  - Integrated Care and Wellbeing Scrutiny Panel – 7 November 2019

## **5. RECOMMENDATIONS**

- 5.1 As set out at the front of the report.